Free!

Web-based Evaluation

www.supportfusion.com

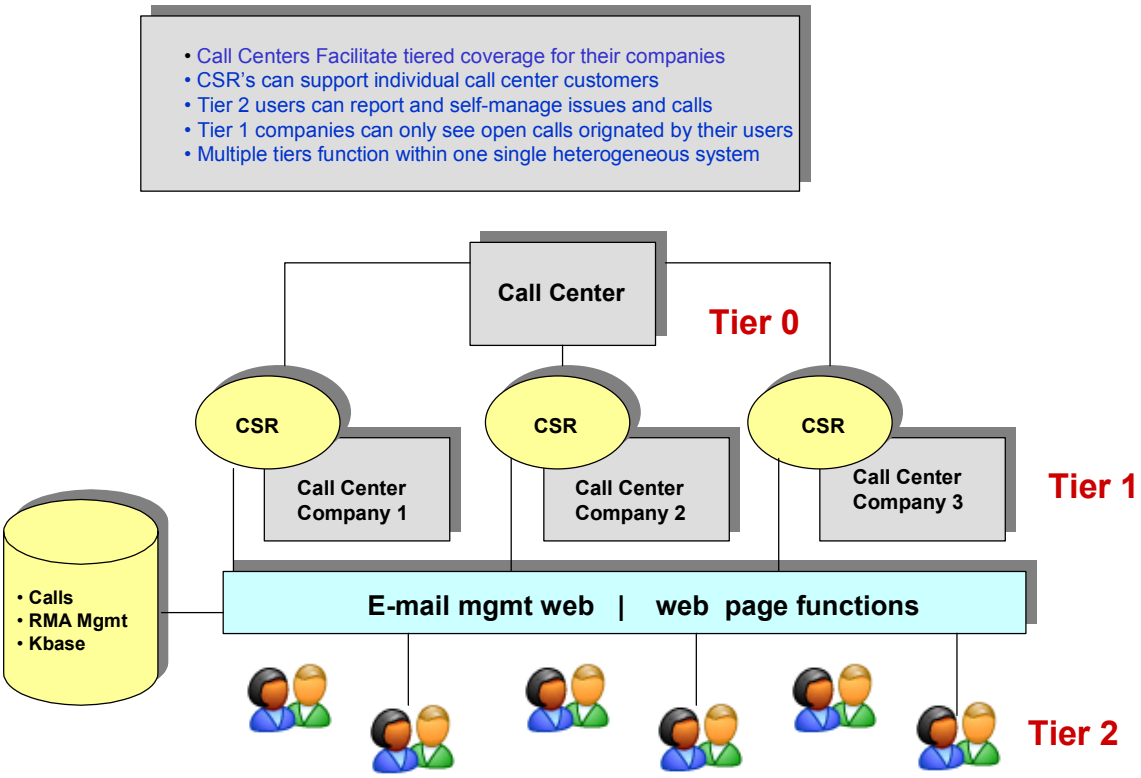
SupportFusion

Call Center Management™

Web-based, Tiered Call Center Support Model

Support Direct Call Center Clients and their direct customers and constituencies with web architecture

- Setup, support, and administer unlimited call center clients using single system approach
- Enable direct call center clients to provide customized support for their users and customers
- Generate revenue by providing customized SLA models using unique system capabilities



Call Center Client Customers, Partners, and Users

Why use Support Fusion Call Center Management?

Support Fusion is the first solution to introduce a multi-tiered approach to call center management. This approach enables call centers to support multiple direct clients as well as the customers, users, and important constituencies for these direct clients. At each Tier, a unique look and feel can be enabled to preserve corporate branding while providing support.

Support Fusion's technology provides an opportunity to change the way you manage your call center today. Our products provide the ease-of-use, scalability, flexibility, and availability required when doing business in today's high-powered environments without requiring dedicated resources, expensive consulting, or vendor intervention.